



## WOW! FEST 25 – TERMS AND CONDITIONS

### 1.FAMILY-FRIENDLY ENVIRONMENT

WOW! FEST IS A FAMILY-FRIENDLY FESTIVAL, AND WE STRIVE TO CREATE AN INCLUSIVE ATMOSPHERE WHERE EVERYONE FEELS WELCOME. WE KINDLY ASK ALL ATTENDEES TO BEHAVE RESPECTFULLY TOWARDS ONE ANOTHER. ANTISOCIAL BEHAVIOR WILL NOT BE TOLERATED AND MAY RESULT IN REMOVAL FROM THE SITE BY SECURITY OR LAW ENFORCEMENT.

### 2. ALCOHOL AND DRUGS POLICY

WOW! FEST IS AN ALCOHOL-FREE AND DRUG-FREE EVENT. WE APPRECIATE YOUR COOPERATION IN ADHERING TO THIS POLICY TO ENSURE THE WELL-BEING OF ALL ATTENDEES. INDIVIDUALS FOUND VIOLATING THIS RULE WILL BE ASKED TO LEAVE THE PREMISES.

### 3.GLASS-FREE SITE FOR THE SAFETY OF OUR PERFORMERS AND ATTENDEES,

WOW! FEST IS A GLASS-FREE EVENT. WE APPRECIATE YOUR UNDERSTANDING AND COMPLIANCE.

### 4.PHOTOGRAPHY AND FILMING

PLEASE BE AWARE THAT WOW! FEST WILL BE PHOTOGRAPHED AND RECORDED FOR MARKETING AS WELL AS MONITORING AND EVALUATION PURPOSES. IF YOU OR YOUR CHILDREN DO NOT WISH TO BE INCLUDED IN ANY RECORDINGS, PLEASE INFORM A MEMBER OF OUR STAFF.

### 5.TICKETING AND ENTRY

WOW! FEST IS A FREE BUT TICKETED EVENT. WHILE WE WILL DO OUR BEST TO ACCOMMODATE WALK-INS, PLEASE NOTE THAT ENTRY WITHOUT A PRE-BOOKED TICKET MAY BE REFUSED. TICKETS WILL HAVE DESIGNATED TIME SLOTS, AND ATTENDEES MAY BE ASKED TO EXIT AFTER THEIR ALLOCATED TIME TO ALLOW OTHERS TO ENJOY THE FESTIVAL.

### 6.PET POLICY

WELL-BEHAVED DOGS ARE WELCOME AT WOW! FEST, PROVIDED THEY ARE ON A LEAD AT ALL TIMES. OWNERS MUST CLEAN UP AFTER THEIR DOGS AND DISPOSE OF WASTE IN DESIGNATED BINS.

### IMPORTANT INFORMATION:

WE HAVE DEDICATED SECURITY PERSONNEL AND NUMEROUS STAFF AND VOLUNTEERS ON-SITE TO ENSURE A SAFE AND ENJOYABLE EXPERIENCE FOR EVERYONE. IF YOU HAVE ANY CONCERNS OR REQUIRE ASSISTANCE, PLEASE DO NOT HESITATE TO REACH OUT TO OUR TEAM.

AS THIS IS THE INAUGURAL EDITION OF WOW! FEST, WE ARE COMMITTED TO MAKING IT A MEMORABLE EXPERIENCE. YOUR FEEDBACK IS INVALUABLE TO US; PLEASE SHARE ANY SUGGESTIONS WITH OUR STAFF DURING THE EVENT OR THROUGH OUR EVALUATION CHANNELS FOR FUTURE FESTIVALS. THANK YOU FOR JOINING US ON THIS JOURNEY!